

How to access your Centrelink Detailed Income and Asset Statement

There are a few ways that you can access your *Detailed Income and Asset Statement* from Centrelink. You can call or visit your local Centrelink office, access through your My Gov/Centrelink online account or through the Centrelink App on your phone.

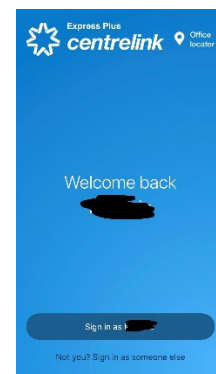
- For a step-by-step guide on how to access through your My Gov account through your computer, follow this link:

<https://www.humanservices.gov.au/individuals/online-help/centrelink/request-document-using-your-centrelink-online-account#a1>

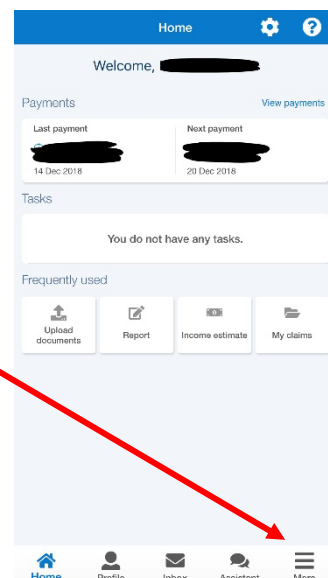
VIA PHONE APP

Follow these steps to access your Detailed Income and Asset Statement via the Centrelink App:

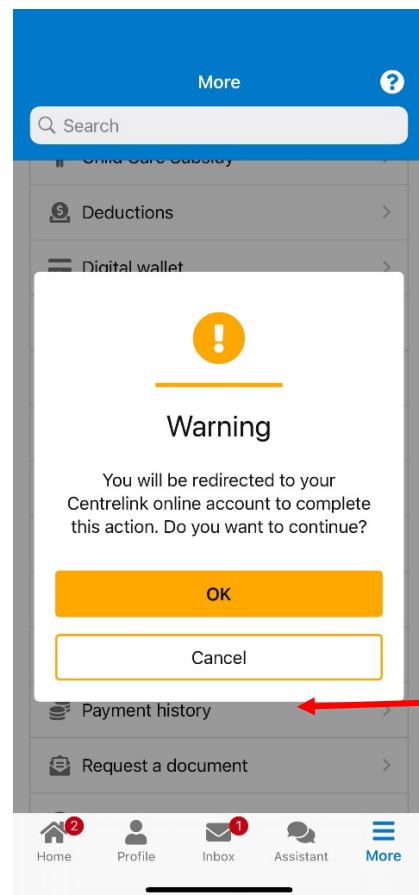
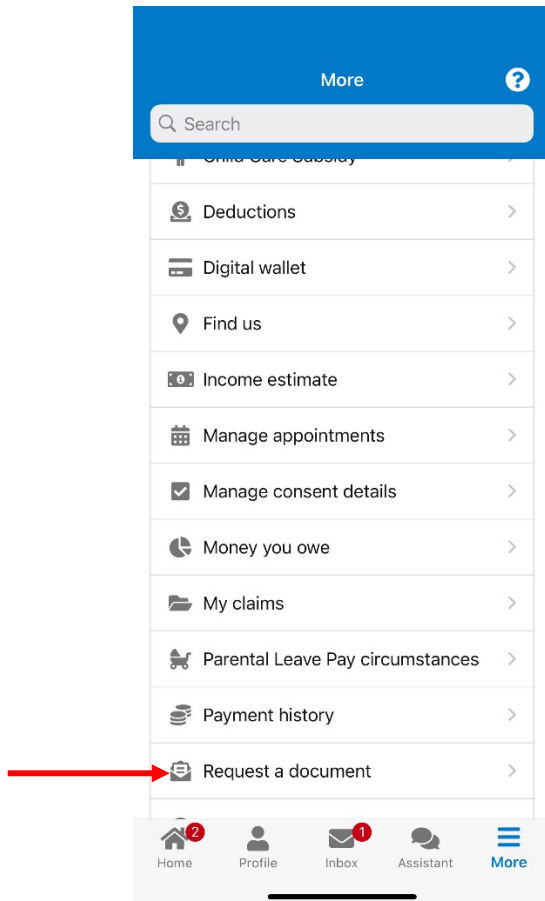
1. Open your Centrelink App and Sign in



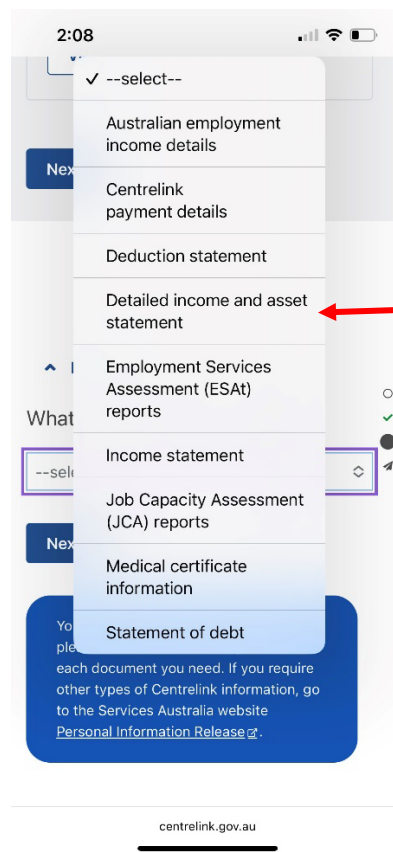
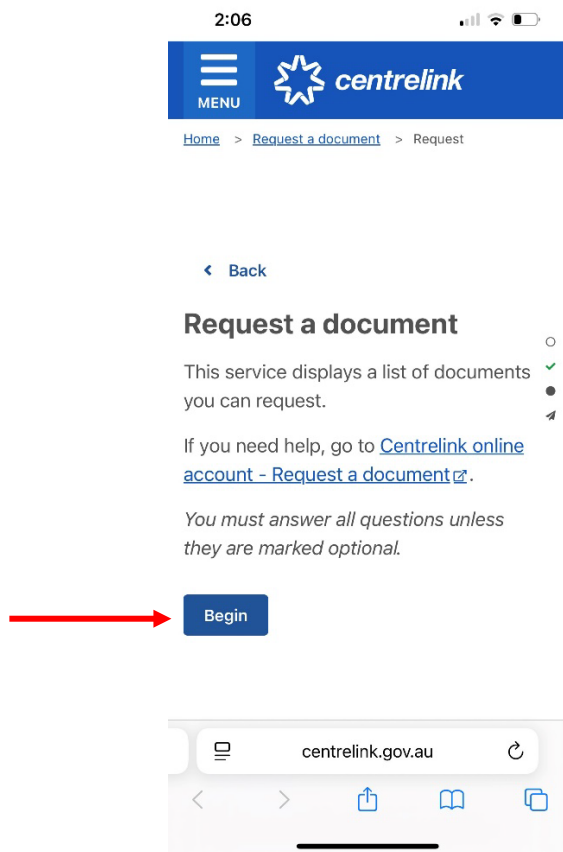
2. From your home screen, go to the "More" menu by pressing the three lines in the bottom right hand corner.



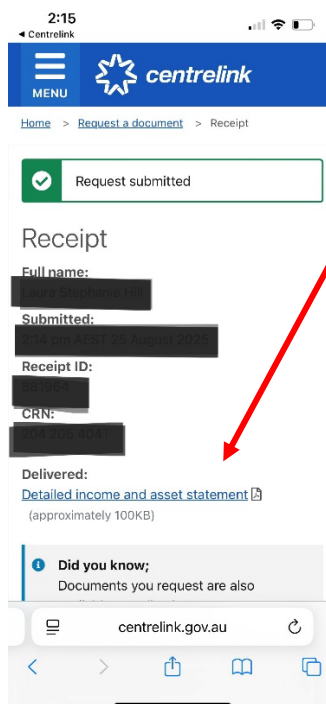
3. From the **More** menu, press '**Request a document**'. You will then see the warning screen redirecting you to your Centrelink online account. Select '**OK**'.



4. On the next screen, select **'begin'**. If you have previously requested documents from Centrelink, these will then be listed below. Scroll past these until you see **'what document do you need?'**. Select **'detailed income and asset statement'**



5. If partnered, you will be asked who you are requesting the document for. Select **'Myself'**. And then **'submit'**. You will receive a receipt like that shown below, the document is linked.



6. You will then get a copy of your **Detailed Income and Asset Statement** that you can save or screenshot and send through with for your pump application (Please ensure that the full document is readable, includes your name and all pages are sent through to us).

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Looked Bag 7834 Canberra Bc, ACT 2610


0441270308000000

Reference: [REDACTED]




Australian Government
Department of Human Services
centrelink

13 December 2018

This Income Statement shows information we hold about you on your Centrelink record. If you decide to show this information to anyone else for any reason, you can choose to show all the information or to black some information out.

Income Statement

DOB

[REDACTED]

Customer Partnered

N

Maximum Rate Family Tax Benefit (A)

N

Number of Children Assessed

2

Child 1 Percentage Care

100%

Child 2 Percentage Care

100%

Previous regular entitlements and payments

Payment Type	Amount	Date Paid	Date of Grant
Care Allowance	\$127.10	7 Dec 2018	25 May 2007

Previous irregular payments

There are no previous irregular payments to report.

Deductions from your payment

There are no deduction details to report.

Contact information

If you have any questions about this letter please ring:

**132 717** call
13 1202 by Multilingual Services
Monday – Friday 8:30 am – 5:00 pm
(Please quote reference number **259 258 432X**)

**Your local Centrelink Office:**
19-21 Murray Street
Canberra ACT 2610
40 Bell Street
Office Hours:
Monday to Friday 9:30 am to 4:30 pm
human.services.gov.au

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Future regular entitlements and payments

Payment Type	Amount	Date to be paid	Date of Grant
Care Allowance	[REDACTED]	20 Dec 2018	25 May 2007
Family Tax Benefit Part A	[REDACTED]	20 Dec 2018	1 Jul 2014

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